REPUBLIC OF KENYA



PARLIAMENT OF KENYA PARLIAMENTARY SERVICE COMMISSION (PSC)

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TENDER DOCUMENT

TENDER NO. PSC/008/2019-2020

FOR

PROVISION OF GROUP LIFE INSURANCE COVER FOR STAFF OF THE PARLIAMENTARY SERVICE COMMISSION

TENDER SUBMISSION DEADLINE:

THURSDAY, 22ND AUGUST, 2019 AT 11.00AM

Table of Contents

	Page	•
Section I	INVITATION FOR TENDERS	3
Section II	INSTRUCTION TO TENDERERS	5 15
Section III	GENERAL CONDITIONS OF CONTRACT	20
Section IV	SPECIAL CONDITIONS OF CONTRACT	23
Section V	SCHEDULE OF REQUIREMENTS	25
Section VI	DETAILS OF GROUP LIFE INSURANCE COVER	26
Section VII	STANDARD FORMS	27
FORM O	F TENDER	28
PRICE S	CHEDULES	29
CONTRA	ACT FORM	30
CONFID	ENTIAL BUSINESS QUESTIONNAIRE FORM	31
TENDER	SECURITY FORM	32
PERFOR	MANCE SECURITY FORM	33

SECTION I - INVITATION FOR TENDERS

Date: 7th August, 2019

TENDER NO. PSC/008/2019-2020 FOR PROVISION OF GROUP LIFE INSURANCE COVER FOR STAFF OF THE PARLIAMENTARY SERVICE COMMISSION

The Parliamentary Service Commission invites sealed tenders from eligible underwriters for Provision of Group Life Insurance Cover for staff of Parliament for a period of two years.

Interested Bidders (Underwriters) may obtain further information and inspect the Tender Document for free from the **Procurement Office on 2nd Floor, Protection House** or download the same from **Parliament's Website;** <u>www.parliament.go.ke</u> or IFMIS Portal website; www.supplier.treasury.go.ke.

Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number, name and be deposited in the tender box provided at The Parliamentary Service Commissions offices located at, **Protection House**, 2nd Floor and be addressed to:

Clerk of the Senate/Secretary Parliamentary Service Commission Parliament Buildings P. O. Box 41842-00100 NAIROBI

so as to be received on or before Thursday, 22nd August, 2019 at 11.00 am.

Prices (Premium) quoted should be net inclusive of all taxes and delivery cost, must be in Kenya Shillings and should remain valid for 120 days after the date of Tender Opening.

Tenders must be accompanied by a tender Security of **Kshs. 200,000.00** in form of a bank guarantee from a reputable bank approved by the Public Procurement Regulatory Authority (PPRA) payable to Parliamentary Service Commission.

Tenders will be opened immediately thereafter in the presence of the tenderers representatives who choose to attend at the Commissions Board room, 2^{nd} floor, Protection House

CLERK OF THE SENATE/SECRETARY PARLIAMENTARY SERVICE COMMISSION

INSTRUCTION TO TENDERERS

Table of Clauses

		Page
2.1	Eligible Tenderers	5
2.2	Cost of Tendering	5
2.3	Contents of Tender document	5
2.4	Clarification of Tender document	6
2.5	Amendments of Tender document	6
2.6	Language of Tenders	6
2.7	Documents Comprising the Tender	6
2.8	Tender Form.	7
2.9	Tender Prices	7
2.10	Tender Currencies	7
2.11	Tenderers Eligibility and Qualifications	7
2.12	Tender Security	8
2.13	Validity of Tenders	8
2.14	Format and Signing of Tenders	9
2.15	Sealing and Marking of Tenders	9
2.16	Deadline for Submission of Tenders	9
2.17	Modification and Withdrawal of Tenders	10
2.18	Opening of Tenders	10
2.19	Clarification of Tenders	10
2.20	Preliminary Examination	11
2.21	Conversion to Single Currency	11
2.22	Evaluation and Comparison of Tenders	11
2.23	Contacting the Procuring Entity	12
2.24	Post-Qualification	12
2.25	Award Criteria	13
2.26	Procuring Entity's Right to Vary Quantities	13
2.27	Procuring Entity's Right to Accept or Reject any or	
	all Tenders	13
2.28	Notification of Award	13
2.29	Signing of Contract	13
2.30	Performance Security	14
2.31	Corrupt or Fraudulent Practices	14

SECTION II - INSTRUCTIONS TO TENDERERS

2.1. Eligible Tenderers

- 2.1.1This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2The procuring entity's Commissioners, employees and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs.1,000/=
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of Tender Document

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.
 - (i) Instructions to Tenderers
 - (ii) General Conditions of Contract
 - (iii) Special Conditions of Contract
 - (iv) Schedule of Requirements
 - (v) Details of Insurance Cover
 - (vi) Form of Tender
 - (vii) Price Schedules
 - (viii) Contract Form
 - (ix) Confidential Business Questionnaire Form
 - (x) Tender security Form

- (xi) Performance security Form
- (xii) Insurance Company's Authorization Form
- 2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Tender Documents

- 2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.
- 2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.
- 2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.5 Amendment of Tender Documents

- 2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing and addendum.
- 2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of Tenders

2.6.1 The tender prepared by the Tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied

by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7. Documents Comprising the Tender

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
 - (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
 - (b) Documentary evidence established in accordance with paragraph 2.11.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
 - (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
 - (d) Declaration Form.

2.8. Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

2.9. Tender Prices

The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.

Premium indicated on the Premium Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.

Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

2.10. Tender Currencies

2.10.1 Prices (Premium) shall be quoted in Kenya Shillings

2.11. Tenderers Eligibility and Qualifications

- 2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- 2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12. Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.12.2 The tender security shall be Kshs 200,000.00.
- 2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7
- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form
 - a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:
 - (a) if a tenderer withdraws its tender during the period of tender validity.
 - (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.29 or
 - (ii) to furnish performance security in accordance with paragraph 2.30.
 - (c) If the tenderer reject correction of an arithmetic error in the tender.

2.13. Validity of Tenders

- 2.13.1 Tenders shall remain valid for 90 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

Page 8 of 36

2.14. Format and Signing of Tenders

- 2.14.1 The tenderer shall prepare an original and a copy of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.
- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

- 2.15.1 The tenderer shall seal the original and the copy of the tender **in separate envelopes**, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.
- 2.15.2 The inner and outer envelopes shall:
 - (a) Be addressed to the Procuring entity at the address given in the Invitation to Tender.
- 2.15.3 Bear tender number and name in the invitation to tender and the words, "DO NOT OPEN BEFORE THURSDAY, 22ND AUGUST, 2019 AT 11.00 AM.
- 2.15.4 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.15.5 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16. **Deadline for Submission of Tenders**

Tenders must be received by the Procuring entity at the address specified under invitation to tender not later than **Thursday**, 22nd August, 2019 at 11.00 am.

The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

2.17. Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.18. Opening of Tenders

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, at time and in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance.
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required

sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.

- 2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail
- 2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21. Conversion to single currency

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22. Evaluation and Comparison of Tenders

- 2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

(a)Operational plan proposed in the tender;

- (b) Deviations in payment schedule from that specified in the Special Conditions of Contract
- 2.22.3 Pursuant to paragraph 2.22.2., the following evaluation methods will be applied.
 - (a) Operational Plan

- (i) The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders' offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.
- (b) Deviation in payment schedule
- (i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.
- 2.22.4 The tender evaluation committee shall evaluate the tender within a maximum period of 30 days.

2.23. Contacting the Procuring entity

- 2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

2.24 Post-qualification

- 2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate
- 2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2.25Award Criteria

- 2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.25.2 To qualify for contract awards, the tenderer shall have the following:-
 - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
 - (b) Legal capacity to enter into a contract for procurement
 - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
 - (d) Shall not be debarred from participating in public procurement.

2.26. Procuring Entity's Right to accept or Reject any or all Tenders

- 2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or Tenderers or any obligation to inform the affected tenderer or Tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that none of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.
- 2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about his qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.28 Signing of Contract

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.28.3The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security

- 2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.
- 2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

2.30 Corrupt or Fraudulent Practices

- 2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question
- 2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

Appendix to Instructions to Tenderers

The following information for the procurement of insurance services shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instruction	Particulars of Appendix to instructions to tenderers					
to tender						
reference						
2.1	Indicate eligible Tenderers: The invitation is open to Insurance Underwriting					
	Companies Licensed by the					
	Insurance Regulatory Authority to transact Group Life Insurance Covers.					
2.1.3	Qualification Information statement: This shall not be required					
2.2.2	Price to be charged for tender documents. No charge, downloaded from the Commission website					
	Particulars of eligibility and qualifications documents of evidence required. Copies of:-					
	i) Certificate of Registration under the companies Act (CAP 486)					
	ii) Copy of valid Registration with the Insurance Regulatory Authority for the					
	current year					
2.11	iii) Certificate of valid tax compliance					
	iv) Audited Accounts for the last two years					
	 v) Properly filled Confidential Business Questionnaire 					
	vi) Draft/proposed insurance policy document					
	Particulars of tender security if applicable.					
	Kshs. 200,000.00 and bid amount must be valid for an additional thirty (30) days after the expiry of the tender validity period.					
2.12.1	NB: - In cases where Insurance guarantee is provided, tenderers are required to provide					
	the guarantee from another insurance firm and NOT from their own firm.					
	Form of Tender Security. The Tender Security shall be in the form of Bank					
2.12.4	Guarantee from a reputable bank or a Guarantee from an Insurance Company					
	approved by the Public Procurement Regulatory Authority (PPRA).					
2.13	Validity of Tenders: Tenders shall remain valid for 120 days after date of Tender					
	Opening					
2.15.2 (b)	State day, date and time of tender closing: Thursday, 22 nd August, 2019 at 11.00 am.					
2.16.1	Deadline for submission of Tenders: Thursday, 22 nd August, 2019 at 11.00 am.					
2.16.3	Bulky tenders that will not fit in the tender box shall be delivered to the Procurement Unit					
	and will be signed for.					
2.18.1	Opening of Tenders: Thursday, 22 nd August, 2019 at 11.00 am.					

		-	son of Tenders: uated in three stages as follows:			
	<u>A) Stage C</u>	Dne Mandatory	Requirements:			
2.22	 b) Dul c) VA d) Val e) Val age f) Ten add g) Atta Reg h) Mu Insu i) Atta 201 k) Sub frau l) Prog m) Prescon MU n) Mu N/B: ALL	y filled and Sig T /PIN Certifica id Tax Complia id Single Bus ncy. der security/ B itional thirty (30 ach a copy of gulatory Authori st submit a cop ach Valid Evide ach certified cop 7 and 2018 omit a Signed D idulent practices perly filled, sign sentation of the tent and page for ST st submit the dra THE ABOVE	py of Current Re-insurance slips/cover notes or ry Authority that re-insurance arrangements are in p nce of membership from Association of Kenya Insu pies of Financial Audited statements for the last 3 eclaration statement that you will not be involved in	government valid for an n Insurance proof from lace rer's (AKI) years 2016, n corrupt or re ing table of sument is a		
	No	o. General	Specific Requirement	Maximum		
	Requirement Score 1 Experience Relevant experience: give a detailed company profile 10					
	1. Experience Relevant experience; give a detailed company profile 10 showing qualifications and years of experience in the company as an entity (letters of notification or awards for the 5 years and client referee letters)					
Evidence of having under taken similar services - a list of 5 (five) reputable clients each with premiums of at least Kshs. 30million each (attach evidence in the form of recommendation letters from five reputable clients, including contact persons and telephone No. for reference)102.TechnicalEvidence of finalized specific Group Life re-insurance10						

			Provide claims procedure and turn around period and/or (provide methodology work plan)	10
	3.	Value additions	Benefit limits to be provided jointly; provide additional benefits, free cover limit including additional benefits;	10
	4.	Financial capability	 Attach evidence; Bank statements for the last two years, Audited accounts for the last 3 years must show paid up capital in excess of Kshs. 1 billion; (20 points) Kshs. < 500 million – 10points. Kshs. 500 - 999 million – 15 points. Over Kshs. 1 billion – 20 points. 	20
			 Gross written premium in the last 3 years in Group Life Insurance cover (attach certified evidence) (20 points) Kshs. 300 million up to500 Million – 10 points. Kshs. 500 million up to 800 Million – 15 points. Over Kshs.800 Million –20 points 	20
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			ical Evaluation will be 80%. Candidates that will ha ir financial proposals evaluated.	1
	those points <u>C) Stage Th</u> a) The bidd 	ark for Techn will have the pree: Financia ler with the lo		ive attaine
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- GENERAL CONDITIONS OF CONTRACT

Table of Clauses

		Page
3.1	Definitions	20
3.2	Application	20
3.3	Standards	20
3.4	Use of Contract Documents and Information	21
3.5	Patent Rights	21
3.6	Performance Security	21
3.7	Delivery of Services and Documents	22
3.8	Payment	22
3.9	Prices	22
3.10	Assignment	22
3.11	Termination for Default	22
3.12	Termination for Insolvency	22
3.13	Termination for Convenience	23
3.14	Resolution of Disputes	23
3.15	Governing Language	23
3.16	Applicable law	24
3.17	Force Majeure	24
3.18	Notices	24

SECTION III: GENERAL CONDITIONS OF CONTRACT

3.1. Definitions

- 3.1.1 In this Contract, the following terms shall be interpreted as indicated:
 - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
 - (c) "The Services" means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
 - (d) "The Procuring entity" means the organization procuring the services under this Contract
 - (e) "The Contractor" means the organization or firm providing the services under this Contract.
 - (f) "GCC" means the General Conditions of Contract contained in this section.
 - (g) "SCC" means the Special Conditions of Contract
 - (h) "Day" means calendar day

3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superseded by provisions of other part of the contract

3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

3.4. Use of Contract Documents and Information

- 3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

3.5. Patent Rights

3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.6 Performance Security

- 3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
 - a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

3.8. Payment

- 3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC
- 3.82. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

3.9. Prices

- 3.9.1 Prices charged by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)
- 3.9.3 Where contract price variation is allowed the variation shall not exceed 25% of the original contract price
- 3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

3.11. Termination for Default

- 3.11.1The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:
 - (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
 - (b) If the Contractor fails to perform any other obligation(s) under the Contract
 - (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13. Termination for Convenience

- 3.13.1 The Procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

3.14 Resolution of Disputes

- 3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract
- 3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.15. Governing Language

3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.18 Notices

- 3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.
- 3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

SECTION IV -SPECIAL CONDITIONS OF CONTRACT Special Conditions of Contract as relates to the General Conditions of Contract

Reference of general conditions of	Special condition of contract
contract	
	Performance security is a requirement for this tender
3.6 Performance security	and the successful tenderer will be required to submit
	5% of the total tender sum prior to contract signing.
3.7.1 Duration of Cover	Two (2) years (Subject to annual review payable
	annually)
	Annual premium will be paid either once (or on equal
3.8 Payment	installments) at the beginning of the policy.
3.9 Price adjustment	As indicated in ITT above
3.16 Applicable law	Laws of Kenya
3.18 Notices	Procuring Entity
	Parliamentary Service Commission
	P.O. Box 41842-00100
	Nairobi
Other's as necessary	

SECTION V – DETAILS OF COVER AND SCHEDULE OF REQUIREMENTS

5.1 TERMS OF REFERENCE FOR PSC GROUP LIFE INSURANCE COVER

The Parliamentary Service Commission intends to procure Group Life Insurance cover for its employees. The policy will indemnify demise of an employee as a result of any cause of death.

The contract will be for a period of two year from the date of entering a contract.

During this period, the insurer will be required to provide Group Personal Life Cover to employees of the Commission as per below Terms of Reference: -

5.1.1 Population: The cover will be for 824 employees of the Parliamentary Service Commission.

The Commission will avail a list of its staff together with their current salaries to the successful bidder.

5.1.2 Benefit payable: During the period of cover, existing staff of Parliament and also for any new employees, the benefit will be based on the five (5) times Annual Basic salary. Annual salary increases and promotions be considered while quoting.

5.1.3 Beneficiary nomination: Each employee of the Commission will nominate one or more beneficiaries. The benefit must be payable through the Commission within two weeks on submission of the original death Certificate and other relevant documents.

5.1.4 Duration: The scheme will run for a maximum period of two (2) years from the date of contract agreement subject to satisfactory performance. The member cover will cease immediately she/he leaves the Commission. It will also cease if the Commission fails to renew the cover after one year. It may also cease on issuance of a notice to specified in the contract document.

5.1.5 Last expense: To be included alongside Group Life Cover. The last expense amount policy shall be paid within 24 hours of notification of demise of a covered Member.

5.1.6 Critical Illness: To be included alongside Group Life Cover.

5.1.7 Disability: To be included alongside Group Life Cover.

5.1.8 The basic salary: The Annual basic salary for employees is Kshs. 1,199,406,000.00 as at 31st July 2019

5.2 OTHERS DETAILS

The Insurance underwriting Company will be expected to:-

- a. Structure policy cover in accordance with the tenders submitted (a draft of the policy document to be attached with the submitted tender).
- b. Confirm to Commission in writing of receipt of premiums remitted within 7 days of remittance.
- c. Ensure Policy Document and any Endorsement there-in is as in the Tender document and should not restrict cover by way of warranties or endorsements or

special conditions subsequent to award. Should this occur, the Commission shall call on the performance security.

- d. Ensure the policy document or endorsement is deposited with the Commission within fifteen (15) days of inception of cover.
- e. Ensure prompt settlement of claims as will be agreed.
- f. Ensure that the sums insured under the policy are adjusted accordingly as directed by the Commission from time to time.
- g. Negotiate amicably on any other pertinent aspects that may arise during the term of the policy.
- h. Carry out Loss control surveys and make appropriate risk improvement recommendation to the Commission.
- i. Such other services as may be related or ancillary to the due performance of the above work.

5.3 FACILITIES TO BE PROVIDED BY THE COMMISSION

- a) Provide information required for the Assignment within reasonable time of request.
- b) Provide timely comments and or documents prepared for the Assignment.
- c) Provide any such details as may be requested by tenderer/underwriter from time to time.
- d) Provide premises and facilitate meetings.
- e) Facilitate and co-ordinate Loss Control Surveys.

5.4 DUTIES AND RESPONSIBILITIES OF THE INSURANCE SERVICE PROVIDER

- a) Providing the Services as specified in the Contract.
- b) Maintaining the confidentiality of all information concerning the Commission.
- c) Maintaining documentation of services and provide written reports of services rendered in accordance with provision of the contract.
- d) Taking cognizance of the operative clause in the contract and notifying the Commission promptly of exclusions of what is not covered in the contract to minimize delays in claim settlement and disputes.
- e) Promptly carrying out assessments of reported losses or damages within the time frame stipulated in the contract.
- f) Any other duties and obligations arising in course of contract performance.

Note:

The list of employees and their basic salaries will be provided on request by the interested tenderers. Tenderers may further note that salaries may rise due to realignment and the premium may increase. Successful insurer will be informed of any change in salary and additional staff /those exiting.

Additional staff during contract implementation will be covered using the insurers approved rate on a prorate basis.

SECTION VI – STANDARD FORMS

Notes on the Standard Forms

1. **Form of Tender** - The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.

2. **Price Schedule Form**- The price schedule form must similarly be completed and submitted with the tender.

3. **Contract Form** - The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.

4. **Confidential Business Questionnaire Form** - This form must be completed by the tenderer and submitted with the tender documents.

5. **Tender Security Form** - When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.

6. **Performance security Form** - The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.

Form of Tender

To:

Name and address of procuring entity

Date

Tender No. Tender Name

Gentlemen and/or Ladies:-

1. Having examined the Tender documents including Addenda No. (Insert numbers) the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide Insurance Services under this tender in conformity with the said Tender document for the sum of

.....[Total Tender amount in words and figures] or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2019

[Signature]

[In the capacity of]

Duly authorized to sign tender for and on behalf of _____

PREMIUM SCHEDULE FORM

PREMIUM SUMMARY COSTS

Item No.	Description of Insurance Cover	Unit Cost (Kshs)	Total Premium (Kshs)
1	Group Life Insurance Cover for employees of the Parliamentary Service Commission		
	GRAND TOTALS		

NB: - All prices quoted must be inclusive of all taxes.

- The Insurer/service provider will apply quoted rates whenever a new staff joins the Commission or when member's limits are revised.

Annual premium will be paid either once (or equal installments) at the beginning of the policy.

Signature and Stamp of tenderer: _____

Note: In case of discrepancy between unit premium and total, the unit premium shall prevail.

CONTRACT FORM

THIS AGREEMENT made the
[name of Procurement entity] ofday of
[country of Procurement entity]20
[country of Procurement entity](hereinafter called "the Procuring entity") of the one part and
[name of tenderer] of[city and country of tenderer] (hereinafter

called "the tenderer") of the other part:

WHEREAS the Procuring entity invited tenders for the Group Life Insurance cover and has accepted a tender by the tenderer for the supply of the services in the sum of ______

[contract

price in words in figures] (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:-

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:

- a) the Tender Form and the Price Schedule submitted by the tenderer;
- b) the Schedule of Requirements
- c) the Details of cover
- d) the General Conditions of Contract
- e) the Special Conditions of Contract; and
- f) the Procuring entity's Notification of Award

3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the Group Life Insurance and Comprehensive Car Insurance cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by _____ the _____ (for the Procuring entity)

Signed, sealed, delivered by _____ the _____ (for the tenderer) in the presence of _

CONFIDENTIAL BUSINESS QUESTIONNAIRE

(Must be filled by all applicants or Tenderers' who choose to participate in this tender)

Name of Applicant(S)

.....

You are requested to give the particulars in Part 1 and either Part 2 (a), 2 (b) or 2 (c), whichever applies to your type of business. **Part 2 (d) to part 2(i) must be filled.**

You are advised that giving wrong or false information on this Form will lead to automatic disqualification/termination of your business proposal at your cost.

<u>Part 1 – General</u> Business Name [.]	Certificate of
	Location of
•	Physical address
Town	Building
Floor	Plot No.
Street / Road	Postal Address
Postal / Country Code	Telephone No's
	E-mail address
Website	
Contact Person (Full Names)	Direct / Mobile No's

Title Power of Attorney (Yes / No)

If **Yes**, attach written document.

Nature of Business (Indicate whether manufacturer, distributor, etc)

(Applicable to Local Suppliers Only) Local Authority Trading License No...... Expiry Date Value Added Tax No.....

Value of the largest single assignment you have undertaken to date (US\$/KShs)

Was this successfully undertaken? **Yes / No**.(If **Yes**, attach reference)

Part 2 (a) - Sole Proprietor

Full names

Nationality..... Country of Origin.....

Page **31** of **36**

Part 2 (b) - Partnerships

Give details of partners as follows:

Full Names 1	<u>Nationality</u>	<u>Citizenship Details</u>	<u>Shares</u>
2			
3			
4	• • • • • • • • • • • • • • • • • • • •		

Part 2 (c) - Registered Company

Private or public	
Company Profile	(Attach
State the nominal and issued capita	al of the Company
Nominal KShs	
Issued KShs	

List of top ten (10) shareholders and distribution of shareholding in the company.

Give details of all directors as follows:-

Full Names	Nationality	Citizenship Details	<u>Shares</u>
1			
2			
3			
4			

Part 2 (d) - Debarment

I/We declare that I/We have not been debarred from any procurement process and shall not engage in any fraudulent or corrupt acts with regard to this or any other tender by the Parliamentary Service Commission and any other public or private institutions.

Full Names	
Signature	
Dated thisday	of2019.
In the capacity of	
Duly authorized to sign Tender for and on behalf of .	
Part 2 (e) – Criminal Offence I/We, (Name (s) of Director (s)):-	
a)	
b)	

c)

have not been convicted of any criminal offence relating to professional conduct or the making of false statements or misrepresentations as to its qualifications to enter into a procurement contract within a period of three (3) years preceding the commencement of procurement proceedings.

Suppliers' / Company's Official Rubber Stamp

Part 2 (f) - Conflict of Interest

I/We, the undersigned state that I / We have no conflict of interest in relation to this assignment:-

a)					 		
b)					 		
c)					 		
d)					 		
For and o	n behalf of	M/s			 		
In the cap	pacity of				 		
Dated thi	s			day of	 	, 	2019
Suppliers'	/ Company	's Official R	ubber Sta	mp	 		

Part 2 (g) - Interest in the Firm:

(Title)	(Signature)	(Date)

Part 2(h) - Experience

Please list here below similar projects accomplished or companies / clients you have provided with similar services in the last two (2) years.

Company Name	<u>Country</u>	Contract/ Order No.	<u>Value</u>
1			
2			

Page 33 of 36

3.....
Contact person (Full Names)
E-mail address...
Cell phone no

Part 2(i) - Declaration

I / We, the undersigned state and declare that the above information is correct and that I / We give the Parliamentary Service Parliamentary Service Commission authority to seek any other references concerning my / our company from whatever sources deemed relevant, e.g. Office of the Registrar of Companies, Bankers, etc.

Full names		
Signature		
For and on behalf of M/s		
In the capacity of		
Dated this	day of	2019.
Suppliers' / Company's Official Rubber Stam	p	

TENDER SECURITY FORM

Whereas [*name of Bidder*] (hereinafter called <the tenderer> has submitted its bid dated [*date of submission of bid*] for the provision of insurance services (hereinafter called <the tender?

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at [name of procuring entity] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ______ day of ______ 20 _____

THE CONDITIONS of this obligation are:-

- 1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
- 2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

PERFORMANCE SECURITY FORM

To:.....*[Name of procuring entity]*

to supply [description of insurance services] (Hereinafter called "the Contract")

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for a sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the tenderer a guarantee:

THERFEFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of

This guarantee is valid until the _____ day of _____ 20 ___

Signature and seal of the Guarantors

[Name of bank of financial institution]

[Address]

[Date]

(Amend accordingly if provided by Insurance Company)